

1993 – 12/1999 *Hoffmann-La Roche* Nutley, NJ
Senior Systems Analyst PDB-I

- Directly support approximately ninety Field Regional Monitors
- Built user executable system patches for laptops in the field
- Created and deployed laptop standard for Regional Monitors
- Provide On-Call, after hours support for Regional Monitors
- Solely provided IT support for Clinical Research Personnel for Overlook site
- Maintained Overlook Computer room and data closets on 4 floors
- Manned Clinical Research help desk
- Performed workstation and server upgrades
- Installed and managed several Novell servers

1990 – 1992 *RTK – Cable Subcontractors* Prospect Park, NJ
Quality Control , Senior Installation Technician

- Inspected Contractors work
- Performed difficult installations, fishing
- Aided in customer relations
- Responsible for company truck

Education

8/24/2011 *Business Rules Inc.* Rhinecliff, NY

Attained Certificate: Apple Certified Support Professional 10.6

Attended the following courses
MAC OS X Support Essentials

1997-1999 *Track On* Paramus, NJ

Attended the following courses

505 NT 3.5 Admin	659 NT 3.5 Server	803 NT4.0 Admin
688 TCP/IP	922 NT4.0 Core	936 IIS 4.0

Completed Novell 3.12 CNA course track

1993 *National Education Center - RETS* Nutley, NJ

Certified Electronics Technician

- Maintained 4.0 GPA
- Instructors assistant in several classes

1987 *Bloomfield High School* Bloomfield, NJ

High School Diploma

- Stage crew member
- Supervisors assistant on the Audio Visual crew

Additional Skills

Pro Audio, Video, Electronics, Web hosting, Computers, Home automation, Alarm Systems, CCTV, Structured cabling, Access Control ,
Able to read and understand technical blueprints, hands on experience with power systems up to 480V, knowledge of basic wiring codes, knowledge of fire prevention and safety practices

References

Furnished upon request.